

MORNING KEYNOTE

Elizabeth A. McGlynn, Ph.D.

Dr. Elizabeth McGlynn is an Associate Director for RAND Health and Director of the Center for Research on Quality in Health Care. She holds the RAND Corporate Chair in Health Care Quality. Dr. McGlynn is an internationally known expert on methods for assessing and reporting on quality of health care delivery at different levels within the health care system. She has led the development of QA Tools, a comprehensive system for assessing the technical quality of medical care for children and adults. The system has been used to evaluate the quality of care delivered by individual physicians, medical groups, managed care plans, and communities. Dr. McGlynn is currently leading a project to examine the methodological and policy issues associated with implementing measures of efficiency and effectiveness of care at the individual physician level. She is participating in a project sponsored by General Electric to design new methods of reimbursement for health care services.



Dr. McGlynn is currently a member of the National Committee for Quality Assurance's Committee on Performance Measurement and she chairs the Technical Advisory Group to this committee. She is a member of the Advisory Committee for the National Board of Medical Examiners' Center for Innovation. She serves on the American Board of Internal Medicine Foundation's Assessment/Quality Improvement Working Group. She is on the Board of Little Company of Mary Hospital in Southern California. Dr. McGlynn serves on the editorial boards for Health Services Research and The Milbank Memorial Fund Quarterly and is a reviewer for many leading journals. Dr. McGlynn received her Ph.D. in public policy analysis in 1988 from the RAND Graduate School.